

**How To Set up Password Manager Self-Service Password Reset for  
use through Access Gateway Advanced Edition Using Web Interface**

**or**

**SSPR for CAG w/ AAC via WI**

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## Summary:

This article will provide the steps to create an infrastructure capable of Self Service Password Reset (SSPR) from Citrix Access Gateway Advanced and Web Interface. This is a variation of the Citrix document [CTX115622](#) modified for use with CAG Advanced.

## Requirements:

- Access Gateway 4.5
- Password Manager 4.6
- Web Interface 4.6 with SSL certificate.

## Supporting Documents:

- [CTX115622](#) - Instructions for Self Service Password Reset for CAG Enterprise.
- [Citrix Access Security for IT Administrators ISBN#978-0-07-148543-2](#) — used to secure web interface before installing in DMZ.

## Web Interface Configuration:

Web Interface will reside in DMZ, you will have to open port 443 and forward to your Web Interface server. You will also need an SSL certificate installed in IIS for SSPR to function properly.

1. Create a brand new web interface site.
2. Browse to the Auth Directory of the new site and make a backup copy of login.aspx
3. Download login.aspx from CTX115622 and save to AUTH directory of your new web interface page.
4. Open the account\_ss\_entry.aspx page in a text editor. At the bottom of the page, just before the last ASP.NET script tag, insert the following bold code:

```
// Set up the Message Center  
setMessageFromQueryString();
```

```
%>  
<wi:Layout id="layout" runat="server" />
```

5. Save the file.
6. You should be able to test out your SSPR page by typing in:

`https://fqdn/<nameofWIsite>/auth/login.aspx`



## Citrix Access Gateway Advanced Configuration:

Citrix Access Gateway Advanced will provide a link on the login page for users to click when they are having problems logging in. In order for this to work, a custom



1. Log into your Advanced Access Control Server and browse to your logon point directory. (C:\inetpub\wwwroot\CitrixLogonPoint\<LogonPoint>)
2. Open up Basepage.aspx, scroll to the bottom of the file, and add the following lines of bold text:

```
<asp:placeholder id="contentPlaceHolder" Runat="server"></asp:placeholder>
```

```
<font face="Verdana" size="-3"><br>
```

```
Trouble logging on? <br> <a href=" http://fqdn/<nameofWbsite>/auth/login.aspx">  
Click here for assistance...</a>
```

```
</form>
```

This will produce the link for the user to access the web interface Self-Service Password Reset page.

You should now be able to configure port forwarding to have HTTPS route to your web interface in your DMZ and start your users enrollment into Citrix Password Manager account self service.